

SUPPORTING GREATNESS. DEVELOPING OPPORTUNITIES.

Large Load Projects
ECG Engineering & Operations
Conference

06.10.22



The Process

Pricing & Rate

Checking-in





The Process

Site Selection

- Prospect narrowing down site list
- Utility submission: <u>broad</u> price quote, infrastructure timeline, green power options

Customer Choice Proposal

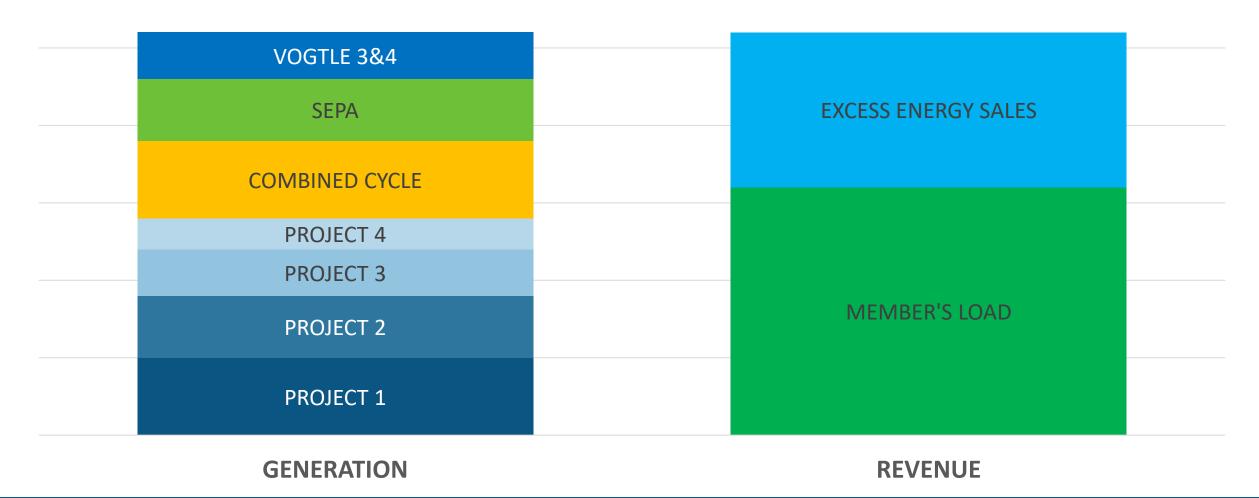
- Prospect selecting a utility provider
- Utility submission: <u>specific</u> incentive pricing, method of service, values vs. prices

Delivery of Service

- Meeting Customer's expectation & build relationship
- Adhering to Contract/Administration
- Protecting revenues, recovering costs, making margin

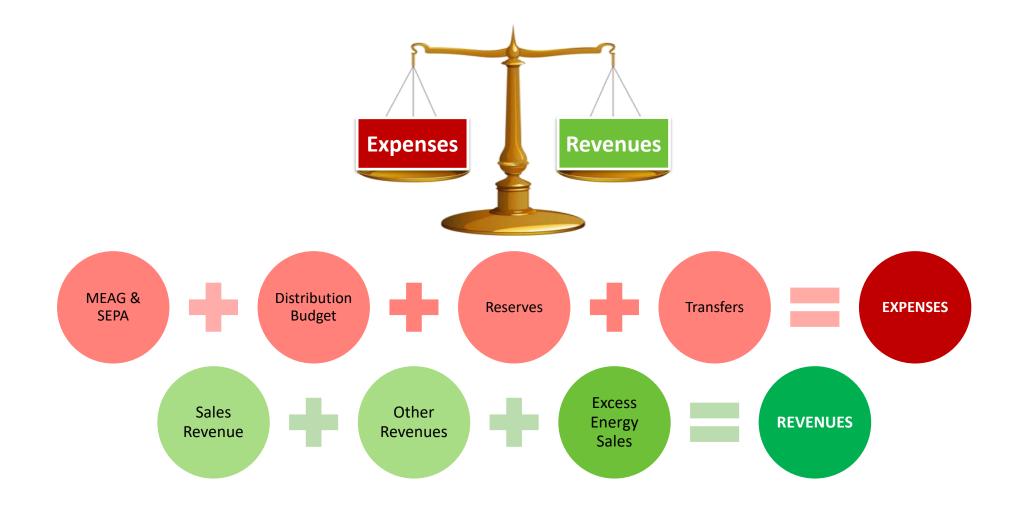


Pricing & Rate: Generation Planning



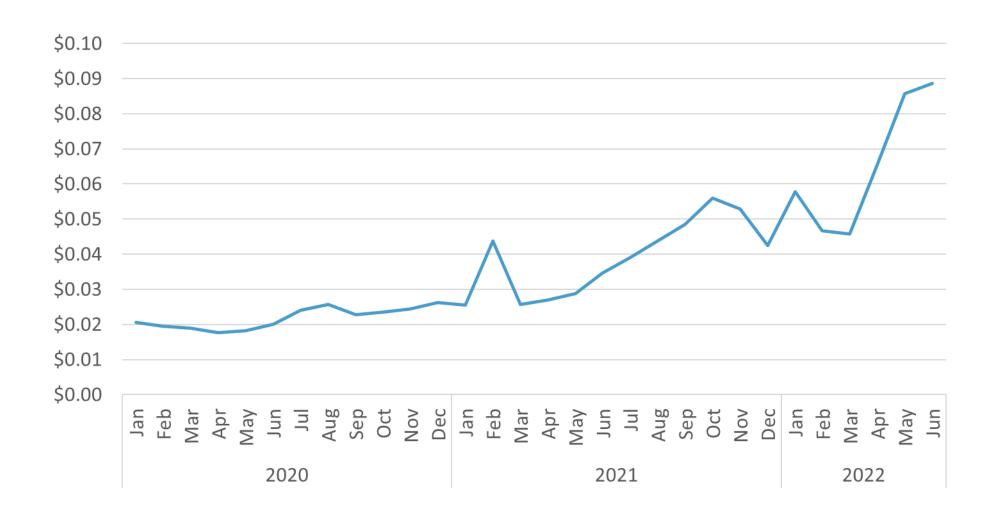


Pricing & Rate: Where does large load fit into the budget?



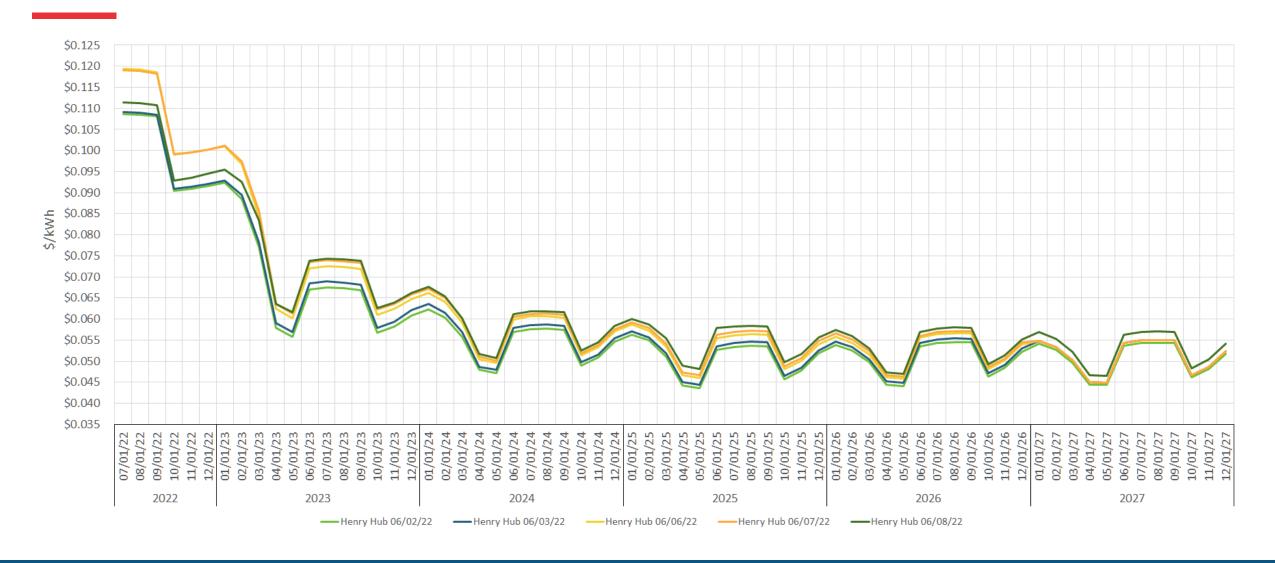


Pricing & Rate: Then vs. Now





Pricing & Rate: Then vs. Now





Pricing & Rate: Major Considerations

- Knowing your generation resources: are you Long or Short?
- Customer Characteristics?
 - Job creation
 - Uses of other utilities (water & sewer, gas, telecom)
 - How easily it is for Customer to move?
 - How much hand-holding do they require?
 - Impact on electric department's workforce capacity
- Infrastructure costs and payback
 - Is Facility Charge an option?
- Potential to join force with other members to serve the project
- Maximizing value of the excess resources
 - Fixed rate vs. Market rate vs. Discounted standard rate



Check List



Contract

- Addressing Risks
- Specific delivery requirement
- Claw-back?



Letter of Credit

- When was it updated?
- Customer's Increase Load?
- Wholesale market changing?

Metering

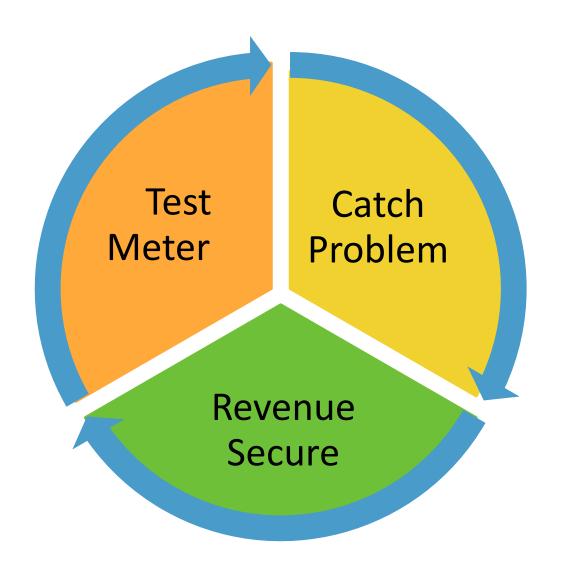
- Notify ECG of new meter
- Correct Multiplier?
- Annual Meter Testing?

Bill Pay

- Bank Draft?
- More Frequent Payment?



Meter Testing







Key Account Program

PURPOSE

- To Attract
- To Retain
- To be Accountable
- To ensure Reliability of any person, company, organization or office that can have significant impact on your community.

BENEFITS

- Capturing loss revenue
- Economic Development
- Adding value to your customers
 - Customers adding value back to the community.
- Building relationships bridging the gap between Industry / Community
 - Establish networking opportunities from business to business.



Walter West

Sr Vice President and COO

0 770.563.1250

C

f 770.956.1909

e wwest@ecoga.org

Electric Cities of Georgia, Inc. 1470 Riveredge Parkway NW | Atlanta, GA 30328 www.ecoga.org



Chau Nguyen

Director, Analytical Services

0 770.563.0308

C

f 770.956.1909

e cnguyen@ecoga.org

Electric Cities of Georgia, Inc. 1470 Riveredge Parkway NW | Atlanta, GA 30328 www.ecoga.org







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